

RETURNS FORM

FOR BUSINESS CUSTOMERS AND DISTRIBUTORS

To return items, please fill out this form and enclose it in the return package. **THANK YOU FOR YOUR COOPERATION!**

HELP	NEEDED?	service@wildcat.de 📞 +49 (0)	25 62 / 99	2 99 0				
We a	re available by te	lephone: Mondays to Fridays from 1	10:00 to 17:0	00				
Customer # invoice # company / studio				first name, surname				
				street and number				
				ZIP code, city, country				
WHA	necessarily mean "bi	ake back articles with a demonstrable materia roken". Improper handling or overuse can also , n 12 months ago. Please also note that we only	"break" articles, i	in which case we cannot	take this article I	oack. This also applies i	f you purchased	
10113	Code	Description		Size	Quantity	Receipt #	Reason*	
1								
2								
3								
4								
5								
TELL US THE REASON FOR YOUR RETURN: Please enter the correct return code in the table above. The quality is not ok because The delivery was not ok because 42 received the wrong article 42 material and/or manufacturing defects 43 article has other quality problems			ecause	*Describe your specific reason for the return				
WHAT CAN WE DO FOR YOU? Let us know if you would like a replacement or a refund. Free replacement (shipping and packaging free of charge) As soon as we have received and checked your return, we will send you all articles in stock as a free replacement. Articles that are not in stock will be noted in your backorder list and delivered as soon as possible. Regular refund If the payment was made via PayPal, credit card or instant bank transfer, the refund will be made in the same way. Refund to your bank account Tell us your bank details in the adjacent field. This is especially useful if you have paid in advance, by direct debit or C.O.D.			you all	YOUR BANK ACCOUNT DETAILS To be filled in only if refunded to your bank account. Bank institution IBAN SWIFT-BIC				

Have you filled in all the details? Ok, you're almost done! Now you only have to pack the articles, seal the package and send it to the following address: Make sure to enclose the upper section of your return so that we can allocate and process it correctly.



Please pay attention to the following details when returning articles:

- Please send your return with sufficient postage. Important: you can only complain to the shipping company about a missing package when you have a tracking number!
- Please always send us jewellery in a padded envelope so that it is well protected and nothing gets lost. If you return defective items we kindly ask you to clean them before shipping.

WILDCAT GMBH

- Retourenabteilung -

Wankelstraße 5 48599 Gronau Deutschland / Germany

